

|                           | Maturity Matrix Worksheet   |  |  |   | •   |
|---------------------------|---|--|--|---|---|
| CARES                     | Data Collection/Reporting Period (e.g. Year 2022)   |  |  |   |   |
| SUSTAINABILITY            | You may want to refer to the characteristics for each practice in Table A1 'Sustainable Development maturity matrix for continual improvement of organisations seeking certification of their products' in BS 8902-2009 |  |  |   |   |
| SUSTAINABILITY            | Characteristics of the approach to sustainability in developing organizations   |  |  |   |   |
| Sustainability Principles | Practices (Please add any additional practices that are relevant to your approach to sustainability management)   | Ad-hoc engagement, an informal approach to<br>stakeholders in relation to these Practices.<br>Limited understanding of the implications of the<br>Practices on business priorities and decision<br>making. | Maturity  Policies and approach documented and well understood. Accountable party identified and responsible implementing roles/basis resourch trained and operational. Certified or uncertified management systems in place to manage the Practices. Demonstrable performance improvements. | Engaged plus: Proactively using sustainability to drive innovation into the organisation at every level to deliver improved performance. Company success is viewed in broader terms than foundation financials only. Positive and negative impacts on our natural capital, veiblenig, local communities and economic contribution should be considered and but into all decision making. Scene and context based transition plans and targets are in place that define a pathway towards sustainable and responsible operations. Performance improvements aligned to the context and scientific pathways. | Objectives<br>&<br>Plan(s) / Programme(s)   |
|                           | Stakeholder identification and mapping  | Immature   | Engaged<br>X   | Proactive and Learning  | 1-The policy, procedures and manual.  |
| Inclusivity               | Open engagement in various formats for  |  | ×  |   | 2-Factory information given by Internet, meetings, etc. be reported  3-stakeholder given to training seminars.  4-IT.04.12.36 "STAKEHOLDER DETERMINATION, EVALUATION AND PRIORITY INSTRUCTION"  "Stakeholder surveys evaluations.   |
|                           | various stakeholders  |  | Ŷ  |   | *IT.06.09.05 Communication Instruction *Records of correspondence.  |
|                           | Stakeholder issue identification  |  | х  |   | *Stakeholder surveys evaluations. *IT.06.09.05 Communication Instruction *Records of correspondence.  |
|                           | Communication of organization response to issues raised   |  | x  |   | *Stakeholder surveys evaluations. *IT.06.09.05 Communication Instruction *Records of correspondence.  |
|                           | / Additional practice   |  |  |   |   |
| Integrity                 | / Additional practice   |  |  |   |   |
|                           | Leadership shown - clear Accountabilities documented  |  |  | x   | *ISO 9001-14001 and OHSAS 18001<br>certifications<br>*SRS Cert. of Sustainable Reinforcing Steel<br>*Target management programs   |
|                           | Code of Conduct adopted   |  |  | х   | Policy *IT.06.09.13 Code of Ethics Instruction *Performance evaluation records-Personnel chef.  |
|                           | Integrity risks identified and managed  |  | x  |   | IT.06.09.23 Empolyee Complaints and<br>Request Instructions<br>*SP.04.12.15 Sustainability Procedure<br>*Sustainability Certificate<br>*Risk assessment   |
|                           | / Additional practice   |  |  |   | *Management Review Meeting outputs  |
|                           | / Additional practice   |  |  |   |   |
| Stewardship               | Sustainable development culture  Responsible/Sustainable Supply chain approach adopted  |  | x  | x   | *Training records *Feedback forms *The implementation of the reward system *Supplier evaluation *SP.07.11.01 Purchasing Procedure   |
|                           | Systematic Environmental Management   |  |  | x   | *Certifications (ISO, G etc.) *Targets *ISO 14001 certification. *Environmental Aspects table procedures. *Environmental permission and licenses.   |
|                           | Systematic Social Management  |  | X  |   | *Training *Food aid   |
|                           | Systematic Economic Management  |  | x  |   | *Clothing aids  *Policy  *IT.06.09.13 Code of Ethics Instruction  |
|                           | Skills and training   |  |  | x   | *Innovation/investment prices document.<br>*SP.06.09.01 Human Resources Procedure<br>*Trainig records.<br>*Targets.   |
|                           | Career development  |  | х  |   | *Training records.  *Dosis(Diler Enquiry system) works and awarding records.  |
|                           | / Additional practice / Additional practice   |  |  |   |   |
|                           | / Additional practice Identify appropriate metrics/KPIs   |  |  |   | *Instructions (Inspection,experiment,work   |
| Transparency              | Monitor performance   |  |  | х   | etc.) *Targets  Meeting of quality productivity records.  |
|                           |   |  | x  |   | *Management review meeting records. *Used Computer Programs. *SP.04.12.10 Procedure for Identifying and Evaluating Environmental Aspects and Impacts *SP.04.12.13 - Legal and Other Requirement Procedure *SP.07.03.02 - Calibration Procedure for Measurement, Testing, and Experiment Equipment |
|                           | Publicly report management practices and performance  |  | x  |   | Meeting of quality productivity records.  *Management review meeting records.  *Used Computer Programs.  *Company web-site www.dilerhld.com   |
|                           | Review performance / Additional practice  |  |  | x   | Meeting of quality productivity records.  *Management review meeting records.  *Used Computer Programs.  *Report of Sustainability stakeholder survey.  |
|                           | / Additional practice   |  |  |   |   |
|                           | / Additional practice   |  |  |   |   |

Click to return to 'Sustainability Management' 2.6.

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